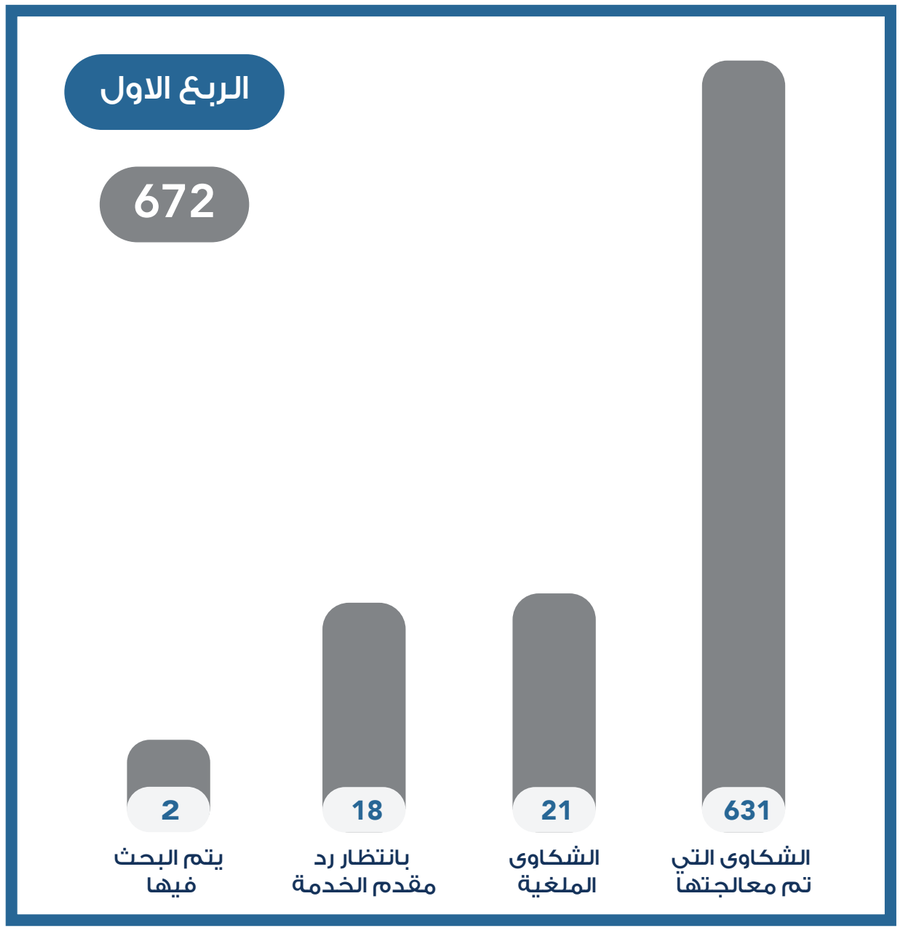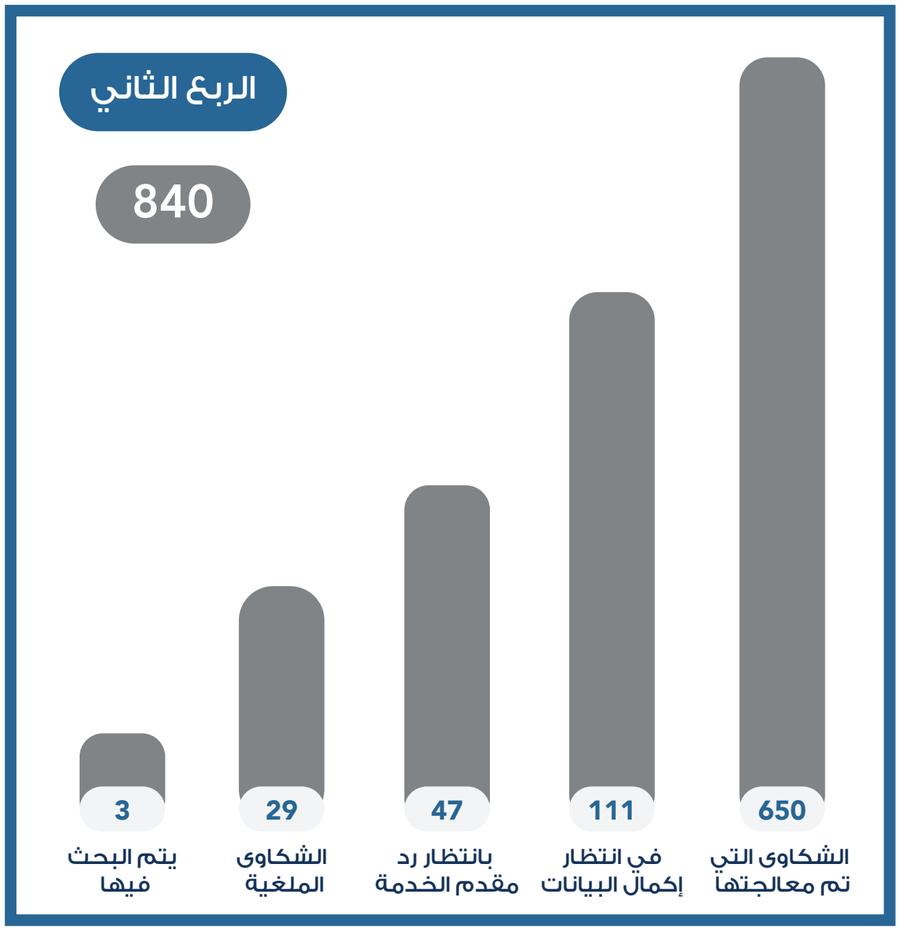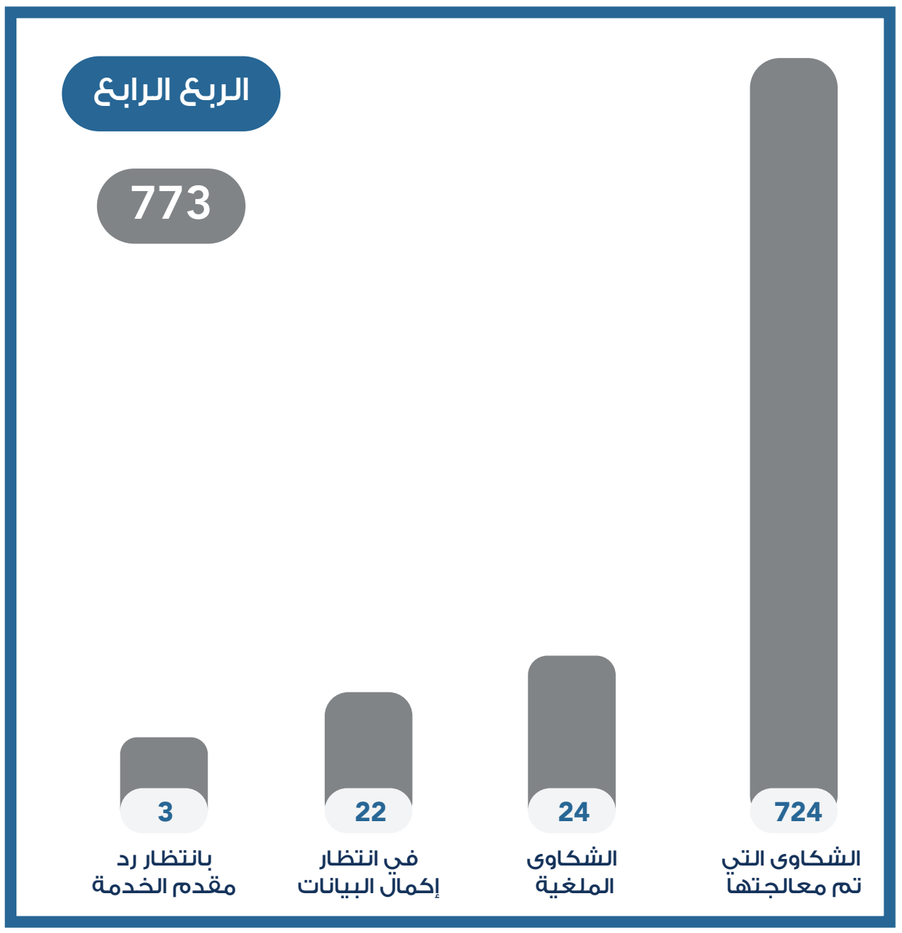إحصائية الشكاوى المقدمة لدى الهيئة والتي تم معالجتها لعام ٢٠٢٤